





Natural gas winter safety



Important Guidelines

- Maintain a clear path to your gas meter and ensure your pressure regulator, gas piping and appliance vents are free of snow/ice.
 - Do not use sharp objects, heavy force or hot water to remove snow/ice from your gas meter, piping or appliance vents.
 - Gently clear snow/ice from using a broom or car brush.
 - Ensure snow removal contractors know the location of your gas meter, piping, and appliance vents.
 - Prevent water from dripping on your gas meter and appliance vents by repairing leaky seams in eaves, troughs or downspouts.
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It's important to properly protect your gas meter, piping and appliance vents from snow/ice, to help prevent:



- Interruption of your natural gas supply
- Substandard appliance performance
- The development of a hazardous situation



If you suspect a problem or need assistance removing ice build-up, **please call 1-866-313-3030.**





Natural gas emergency?

CALL OUR HOTLINE IMMEDIATELY IF YOU:

- Smell gas, inside or outside the home
- Hear blowing gas
- Lose gas supply
- Need a natural gas line located before excavation

1-866-313-3030

Live representatives available 24/7

Heritage Gas

heritagegas.com