







Homeowner Checklist


Steps to obtaining natural gas


-  **Speak with a Heritage Gas sales representative**


Simply call one of our Residential sales representatives toll-free at **1-877-836-7427** or visit our website at **www.heritagegas.com/availability-map** to confirm that natural gas is available to your home. Our sales representatives will be able to answer any of your questions prior to proceeding.
-  **Sign an Expression of Interest (EOI) form**

Our EOI form is used to initiate the process of determining where our natural gas service line will be located and how much it will cost you (if applicable). You are under **no obligation to use** gas by signing an EOI. The form can be filled out online on our website at **www.heritagegas.com/sign-up**.
-  **Find a contractor and obtain estimates**

Heritage Gas can help you find a qualified heating contractor to install equipment and activate your service. They will inform you of your high-efficiency equipment options and provide a free in-home estimate based on your needs.
-  **Signature of documents**

After our sales representative has made you aware of any cost requirements, you will be asked to sign all documents necessary to allow us to proceed with our natural gas service line installation. **You must submit the documents at least 60 days before you would like to activate your natural gas service.**
-  **Service line installation**

After signature of necessary documents, we will begin the process of installing your natural gas service line. This is typically a six to eight week process.
-  **Installation and activation of natural gas equipment**

While we install our natural gas service line, the heating contractor you have chosen will: complete all natural gas piping required inside and outside your home, install your new natural gas equipment, and arrange for Heritage Gas to install and activate your natural gas meter.
-  **Enjoy!**

Finally, sit back, relax, and enjoy the **smart energy choice** you have made – one of the most efficient, affordable, reliable, and cleanest sources of energy for your home. **Natural Gas. Naturally Smart.**